

Information Technology Director

Tech-savvy and solution-oriented professional with extensive experience in managing overall IT operations and delivering technical expertise across various business units.

Proven success in spearheading large-scale IT projects, devising technology management plans, and meeting the technical requirements of the business. Track record of excellence in overseeing all technology and security functions of the organization, including systems, infrastructure, applications, hosted services, hardware devices, and networks. Demonstrated ability to improve network infrastructure with emerging technologies to accomplish maximum operational impacts. Skilled at building top-performing teams and resolving complex IT problems in a timely manner.

Areas of Expertise

- IT Operations Management
- Strategy Formulation
- IT Infrastructure Management
- Technical Project Management
- Strategic Planning & Execution
- Digital Transformation
- Process Improvement
- Social Media Management
- Cross-Functional Collaboration

Career Experience

The Chapel - Campus Operations
Information Technology Director

2005 – Present

Ensure seamless execution of tasks by leading all facets of strategic planning, technical project management, and process transformation initiatives across IT verticals. Optimize operational proficiency by overseeing technical, creative, and strategic aspects of IT operations, including infrastructure, database, website, and marketing management. Migrate company's falling infrastructure to windows server-based one, involving implementation of new church management database system. Meet financial goals of the organization by developing annual budgets for various IT and technology projects. Increase brand awareness and market share through the formulation of robust social media strategies.

Key Achievements:

- Contributed to the promotion of the brand by designing and installing a \$50,000 more cost-effective digital signage system as compared to a print-based system.
- Negotiated a new copier and printer contract that increased the capabilities of the graphic design team with new production-level copiers and cut the overall cost of print materials by about 20%.
- Succeeded in integrating infrastructure containing PC and Apple products into one seamless system, demonstrating the ability to easily adapt to new technologies.
- Improved organization's technology infrastructure included moving to Office365, virtualizing server architecture, connecting four physical sites via cloud network, and implementing two different data management systems.
- Investigated new social media and email communication strategies to increase the effectiveness of our engagement with members. Encouraged the graphic design team to utilize the latest social marketing techniques, including inbound marketing and newsjacking.
- Consolidated six campuses' social media and communication channels into a single communication tool to streamline messaging and deliver pertinent information quickly and with minimum employees.
- Established live streaming systems for seven campuses' services during the pandemic.

Technical Proficiencies

Network / Platforms: Cisco Meraki, Mist, MS Windows, macOS, MS Office, Google Workspace

Programming Languages: C#, SQL, XML, ASP.NET

Web / Graphics: HTML, CSS, WordPress, Content Management Systems (CMS), Photoshop, Illustrator, InDesign, Acrobat

Productivity / Video Creation: Trello, ClickUp, Zapier, Basecamp, IFTTT, Shooting, Framing, Editing, Compressing, Uploading, Creating Engagement

Additional Experience

Board of Trustees – Ohio Region CSB Ministries, Inc. and Brigade Camp at Stony Glen

United States Congressional Candidate

Technical Specialist – GE&MT, the Goodyear Tire & Rubber Co.

Information Systems Administrator– Engineering Bureau, City of Akron

Project Administrator and Computer Manager – Kellam, Incorporated

Education

Bachelor of Science in Project Management & Aeronautical Engineering
Purdue University

Affiliations

Board of Trustees – Stony Glen Camp, August 2005 to Present

Leader/Mentor – CSB Ministries – 2001 to Present

High School Boys Basketball Coach – Fall 2005 to 2015

Teacher – History, World Views, Government, Economics, and Leadership, Homeschool Co-op, Fall 2005 to Fall 2018